



ANNUAL REPORT

SUMMARY OF KEY ACHIEVEMENTS
2019/2020



water for people
RWANDA



NOTE

This report covers the period between October 2019 and September 2020

INTRODUCTION

2020 was a year like no other. This year marked our 12th year of work in Rwanda: a journey that brought water, hygiene and sanitation services to thousands of people across the districts of Rulindo, Kicukiro and Gicumbi. 2020 was also a year when we expected to celebrate a key milestone in our first Everyone Forever district in Rwanda: Rulindo. The district of Rulindo is now fully covered with water infrastructures and over 84.7% of its population has now reliable water services (up from 28.2% in 2012) thanks to the Rulindo Challenge Program.

This ambitious Program was launched in 2010 together with the Ministry of Infrastructure, Water and Sanitation Corporation (WASAC) and the district authorities. We were due to celebrate this important milestone in March 2020 but this could not take place due to the Covid-19 outbreak.

The Covid-19 crisis brought a lot of challenges: For weeks, we had to halt our works and efforts to bring safe water and sanitation services to communities. But we remained creative and as soon as the situation allowed, we resumed our work. While the crisis sought to sabotage the efforts to bring safe water and sanitation services to communities, we pushed hard and remained relevant than ever, as we know that safe and sustainable water, hygiene and sanitation services are the first defense line that communities have against the virus. This motivated us to work even harder to ensure that communities continue to have uninterrupted water and sanitation services.

Between October 2019 and September 2020, we were able to bring safe water to over 111, 000 new people in the districts of Gicumbi and Rulindo. This was very important in our journey to reach the Everyone milestone (for communities, schools and clinics, or households) and we now know people who have water are now safe, and healthy.

2020 also marked the launch of our 4th Everyone Forever district in Rwanda: Karongi, in the western province. With the addition of this district, we hope to reach hundreds of thousands of new people and ensure that everyone has safe water in the next five years.



SUMMARY OF KEY ACHIEVEMENTS

Between October 2019 and September 2020, Water For People in Rwanda worked with its partners to bring sustainable water and sanitation solutions to communities.



111,447

new people reached with safe water in the districts of Gicumbi and Rulindo



26

Schools and health facilities reached with water access



4,100

Temporary and permanent jobs created



16,900

People reached with safe water in schools and clinics



100,902

New or/and improved toilets built



16,172

Households that built handwashing stations at home



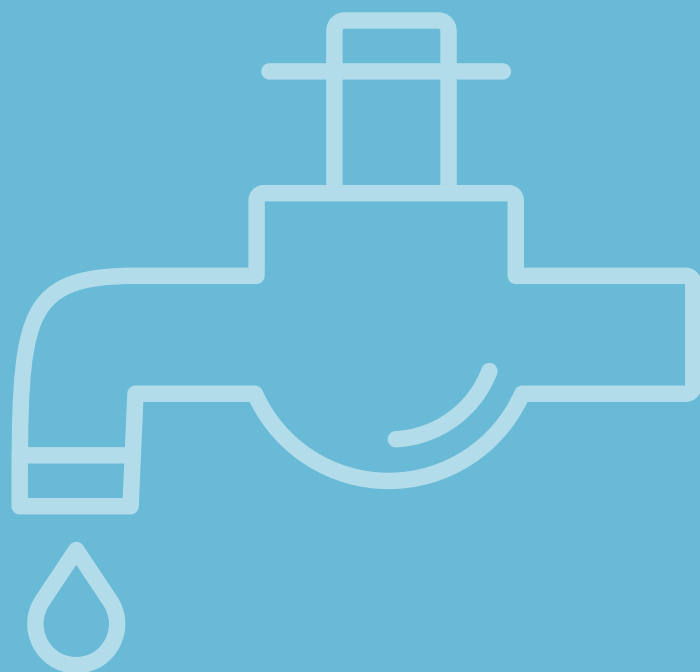
346,000

people in the districts of Rulindo, Gicumbi, Kicukiro and Nyagatare benefiting from permanent handwashing facilities



3,300

Frontline health workers provided with Personal Protective Equipment

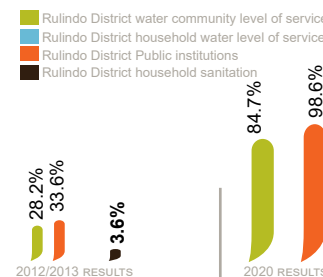


WATER ACCESS

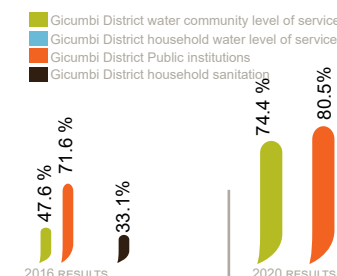
WATER LEVEL OF SERVICE IN TARGET DISTRICTS

Below we present the summary of the levels of access to safe water and sanitation services in our target districts

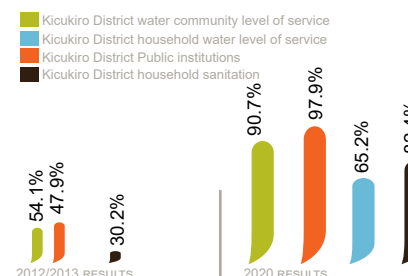
RULINDO WATER & SANITATION LEVEL OF SERVICE (2012 Vs 2020)



GICUMBI WATER & SANITATION LEVEL OF SERVICE (2016 Vs 2020)



KICUKIRO WATER & SANITATION LEVEL OF SERVICE (2012 Vs 2019)



- » **Rulindo:** 84.7% (Annual increase: 2.9%. Up from 81.8% in 2019)
- » **Gicumbi:** 74.4% (Annual Increase: 11%. Up from 62.7 % in 2019)
- » **Kicukiro:** 90.7% (Data from 2019)

REACHING NEW PEOPLE

In the period between October 2019 and September 2020, **20 water supply systems** were completed in Gicumbi District, bringing safe water to **86,716 new people**. In Rulindo, **21 community water supply extensions** brought clean water to **24,731 new people**. Combined, the completed water facilities benefited **16 900 people** in public institutions (schools & health facilities). In both Rulindo and Gicumbi, **22 schools** and **4 clinics** were served with water.

JOBS CREATED

Combined, the construction of water facilities in target districts has generated hundred of jobs for the community. In total, **3, 889 temporary jobs** were created in Rulindo and Gicumbi Districts between October 2019 and September 2020 (3,589 in Gicumbi and 300 temporary jobs in Rulindo). In addition, **211 permanent jobs** were created in both districts within the same period (Gicumbi: 151; Rulindo: 60)



HYGIENE & SANITATION



- » 11 schools in Gicumbi District benefited from 56 rainwater harvesting tanks & 56 toilet cabins;
- » In Rulindo District, 3 schools were supported with rainwater harvesting systems while another one benefited from toilet cabins

During the 2019/2020, Water For People supported the construction of hygiene and sanitation facilities (including improved toilets and rainwater storage tanks), serving a total population of 8,330 students and staff in 15 schools of Rulindo and Gicumbi Districts.

During the same period, 100,902¹ new or/and improved toilets were built by households in the districts of Gicumbi and Rulindo plus the 8 districts targeted under the Isuku Iwacu Project (Kayonza, Kicukiro, Ngoma, Nyabihu, Nyanza, Nyarugenge, Ruhango, and Rwamagana). In addition, 16,172 households in Rulindo and Gicumbi built handwashing stations in their homes. 231 Water Users Committees were established and trained on their roles (and that of the community) in the management of water facilities to ensure uninterrupted service while 9 Community

Health Clubs received training and started income generating activities to further improve their living conditions, and this served as a great incentive for the club members to keep up the voluntary work of continuous positive hygiene and sanitation behaviors in their neighborhood.

Over the same period, schools hygiene clubs (HAMS) received trainings and support to contribute to improving hygiene and sanitation within the school environment, through WASH games that help to drive WASH behavior change among students and staff. campaign on the Menstrual Health Management (MHM) campaign was also carried out in schools in both districts, resulting in majority of schools building well-equipped girl's rooms as a result of the continued sensitization efforts.



100,902

New or/and improved toilets built



231

Water Users Committees Established & trained



16,172

Households that built handwashing stations at home

¹ The new and/or improved toilets include toilets improved with SaTo Pans, toilets built under Isuku Iwacu Project, Tigerworm toilets, and households who were supported to improve or build new toilets through the Rural Voucher activity under Isuku Iwacu.

Additionally,

- » With Water For People support, great achievements have also been realized in the areas of WASH business development: A sanitation service provider in Gicumbi District secured a loan from a commercial bank which helped him to acquire a new cesspool truck. The new acquisition is helping the business to improve its emptying services, reduce his operating costs, and increase his revenues. Overall the service provider estimates their business has increased by about 30%, as it was able to increase its customer base to institutions, schools and hospital beyond Gicumbi District
- » The Country Program also supported the establishment of ASSERWA, the Association of Sludge Emptiers in Rwanda, the first of its kind to be established in the country. This association serve as a forum that advocates for a better business environment and promotes proper sanitation through appropriate fecal sludge management. ASSERWA is now a registered entity with 15 active members operating in 4 districts: Kigali, Nyanza, Rwamagana and Gicumbi.
- » Water For People in Rwanda supported the modification and adjustment of two Electric-Vacuum machines (e-Vac) and these were given to ASSERWA for emptying full pit latrines where cesspool trucks cannot access.
- » Sixteen water and sanitation private entrepreneurs were provided with Quickbooks-R15 Accounting software, received training on its use , plus a full year onsite monitoring and coaching. This has helped them to improve their financial management and eased their reporting systems.;
- » A grant was secured from UNWFP and UNHCR for the construction of a new DEFAST in Nyamagabe District. Design and demand analysis began, and it is expected that construction works will commence in the second quarter of 2021 FY



The DEFAST Plant in Gicumbi. A similat facility is set to be established in Nyamagabe district in partnership with the district, UNWFP and UNHCR.



A girl student washes her hands at a school in Rulindo. Water For People promotes proper handwashing to ensure good health for people

ISUKU IWACU PROJECT



USAID Isuku Iwacu, a sanitation project co-implemented by Water For People, SNV and World Vision International, was successfully completed in September 2020. The project focused on three strategic areas: Increasing demand for sanitation products and services at the household level, strengthening the supply of sanitation products and services, and developing an improved enabling environment to support new markets for improved sanitation.

The project was implemented over a period of 4 years (2016-2020), in the districts of Kayonza, Kicukiro, Ngoma, Nyabihu, Nyanza, Nyarugenge, Ruhango, and Rwamagana and supported **561,035** people in the eight districts to access basic sanitation, **254,504** households improved latrines and established eight (8) District Sanitation Centers (DSCs), amongst other achievements.



561,035

People supported by Isuku Iwacu Project in 8 districts since the project inception



8

District Sanitation Centres established



FRW10.5 bn

money invested by the Project to improve sanitation services in 8 districts



RESPONSE TO Covid-19

When Rwanda reported the first confirmed case of the novel Coronavirus (Covid-19) in mid-March 2020, Water For People was already at a critical time in the implementation of water and sanitation projects. Construction works for water supply systems and sanitation facilities was ongoing across our target districts and we were nearing the celebration of key achievements made under the Rulindo Challenge Program.

Recognizing the need for safe water and improved sanitation and hygiene as the first defense line against the disease, Water For People responded to the crisis swiftly and intensified efforts to help communities be better prepared to prevent the spread of the virus.

Water For People was particularly involved in the provision of safe water for communities in target districts through the rehabilitation of existing systems and construction of new ones, serving a total population of **over 30 000 people** in Rulindo and Gicumbi districts. In addition, **over 3,300 frontline workers** in Kicukiro and Rulindo districts were provided with **personal protective equipment (PPE)** while **346,000 people** in the districts of Rulindo, Gicumbi, Kicukiro and Nyagatare benefit from **permanent handwashing facilities** built in public places, including hospitals, health centers, bus stations and market places.

Water For People also supported the dissemination of information on Covid-19 through mass media, outdoor messaging and the distribution of printed materials, in the districts of Rulindo and Gicumbi.



346,000

people in the districts of Rulindo, Gicumbi, Kicukiro and Nyagatare benefiting from permanent handwashing facilities



3,300

Frontline health workers provided with Personal Protective Equipment



LOOKING AHEAD

In the 2020/21 Financial Year, we will continue to work with communities, the Government of Rwanda and districts to bring lasting water, sanitation and hygiene solutions to the people of the districts of Kicukiro, Rulindo, Gicumbi and Karongi, our newest target district. For the year we have entered, the country program will continue to work with our partners both at national and district level to improve WASH in the Everyone Forever districts, sustaining WASH services and support the national WASH sector strengthening activities across the 8 sector building blocks, with a special focus on planning, monitoring and sector coordination.





ABOUT WATER FOR PEOPLE

Water For People is an international nonprofit organization that aims to improve people's quality of life by supporting the development of locally sustainable drinking water resources, sanitation facilities, and health and hygiene education programs. We envision a world where every person has access to reliable and safe water and sanitation services, and we work with community members, governments, and businesses to find out what they need to be healthy, safe, and empowered. Our **Everyone Forever (EF) Model** seeks to ensure that reliable and lasting water and sanitation services are brought to every family, community, clinic, and school in a district. Water For People was registered in Rwanda in 2008, and works with both central and local governments, communities, civil society and private sector organizations to bring safe and reliable water and sanitation services to the population of Rulindo, Gicumbi, Kicukiro and Karongi districts.


Visit www.rwanda.waterforpeople.org to learn more about our work in Rwanda



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DECEMBER 2020

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