



water for people
EVERYONE • FOREVER

REACHING EVERYONE FOREVER: Progress 2011-2019

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water for people





everyone
FOREVER



Guatemala
Honduras
Nicaragua

Peru
Bolivia

India

Uganda
Rwanda
Malawi

- Latin America
- Africa
- India

Progress Towards Everyone

Everyone

Everyone means every family, clinic, and school has access to reliable water services.



METRICS WE TRACK

Household Water Indicators

- Drinking water from an improved source
 - Availability on day of visit
- No seasonal water shortages
 - Days out of service
 - Affordable Tariffs
- Distance to water point
- Household Satisfaction

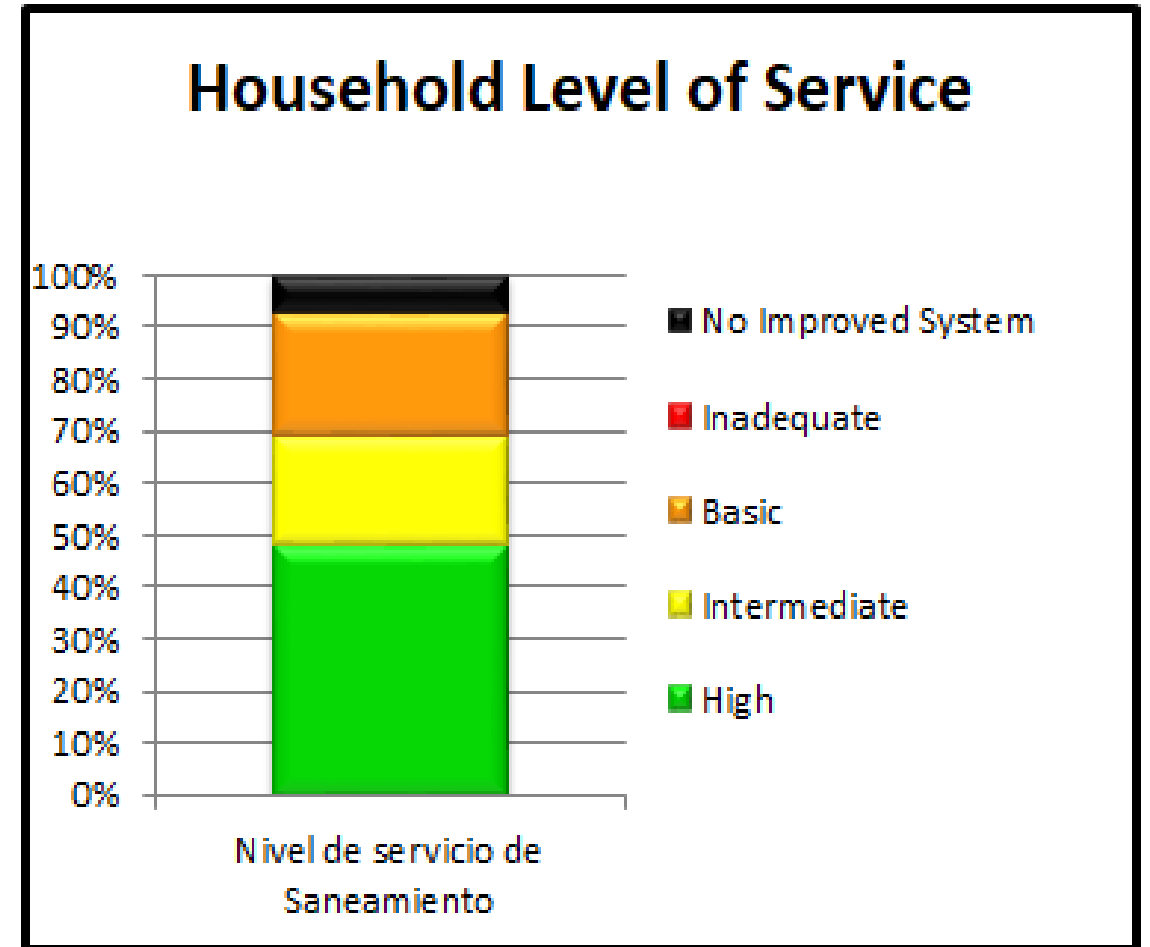
Community Water Indicators

- Water point/system is improved
 - Water source is protected
 - Condition of infrastructure
 - Number of users
- Availability on day of visit
 - Days out of service
 - Water quality
 - Water quantity

MONITORING DATA SAMPLE

2018

Household Water Service Level	Number of Households	Frequency
No Improved System	59	7.1%
Inadequate	0	0.0%
Basic	193	23.3%
Intermediate	177	21.4%
High	398	48.1%
Total Households	827	100.0%



EVERYONE MILESTONES

EVERY COMMUNITY

- 90% or more of communities are at yellow or green for water system level of service
- The remaining communities are at orange (basic) for water system level of service.
- No communities are at black or red (no improved water or inadequate water service).

EVERY SCHOOL AND CLINIC

- 95% or more of schools and clinics are at yellow or green for public institution level of service
- The remaining schools and clinics are at orange for public institution level of service
- No schools or clinics are at black or red

EVERY FAMILY

- 95% or more of families are at yellow or green for household water level of service
- 5% or less of families are at orange, red, or black
- Those in the 5% that are at black do not represent the poorest of the poor or other marginalized groups
- Those in this group have a reasonable path to using reliable water services if desired.

We celebrate first when every community in a district has reliable water service.

Every COMMUNITY in these districts has reliable water:

- San Benito, Bolivia (2018)
- Sheohar, India (2018)
- **Blantyre, Malawi (2018)**
- San Rafael del Norte, Nicaragua (2018)
- Asunción, Peru (2018)
- Arani, Bolivia (2017)
- Villa Rivero, Bolivia (2016)
- Patharpratima, India (2016)
- Sagar Island, India (2016)
- San Pedro, Bolivia (2014)
- Cuchumuela, Bolivia (2012)



BLANTYRE, MALAWI



The next critical step is when we have verified that all families are using the reliable water service that is available.

Every FAMILY in these districts is using the water service:

- Arani, Bolivia (2018)
- Villa Rivero, Bolivia (2018)
- Sheohar, India (2018)
- Asunción, Peru (2018)
- San Pedro, Bolivia (2017)



But our efforts don't stop there. We are also committed to schools and health clinics, and we celebrate when all schools and clinics in a district have reliable water and sanitation services.

Every SCHOOL AND HEALTH CLINIC in these districts has reliable water and sanitation:

- San Antonio Ilotenango, Guatemala (2018)
- Patharpratima, India (2018)
- Sagar Island, India (2018)
- Villa Rivero, Bolivia (2016)
- Asunción, Peru (2016)
- Cuchumuela, Bolivia (2014)
- **San Pedro, Bolivia (2014)**



SAN PEDRO, BOLIVIA



Progress Towards Forever

Municipalidad Provincial
de Gran Chimú - Cascas

INFORMACIÓN GENERAL	
ÁREA DEL DISTRITO	456.67 Km ²
POBLACIÓN TOTAL	14,095
CASERÍOS	49
CENTROS POBLADOS	02
CAPITAL DE DISTRITO	01



INSTITUTIONS AND WASH OFFICES





SUSTAINABLE TARIFFS

A full-page photograph of a male worker in a blue jumpsuit and orange hard hat operating a manual pump in a brick-lined well. The worker is positioned on the left, leaning over the pump handle. The well is constructed of red bricks with a concrete top rim. A metal cable runs diagonally across the well. The background shows a clear blue sky with white clouds and some green foliage on the left.

OPERATION & MAINTENANCE



MONITORING & EVALUATION

A high-angle photograph showing a person's legs and feet in orange sandals standing on a wet, circular metal platform. They are filling two yellow plastic jerrycans from a blue public water tap. The tap has a green handle and a circular meter. The ground is wet and reflective, and the jerrycans are also wet with water droplets.

WATER RESOURCES MANAGEMENT

Forever means that water supplies are protected, managing institutions are functional and funded, and communities are aid-independent.

Sustainable Services Checklist

- Service Authority
- Service Provider
- Water Resources Management



MEASURING FOREVER: SUSTAINABLE SERVICES CHECKLIST

01

INDICATOR ONE

Service Authority Structure

02

INDICATOR TWO

Service Authority Finance

03

INDICATOR THREE

Service Authority Management

04

INDICATOR FOUR

Service Provider Finance

05

INDICATOR FIVE

Service Provider Structure

06

INDICATOR SIX

Service Provider Finance

07

INDICATOR SEVEN

Service Provider O&M

08

INDICATOR EIGHT

Water Resource Management

MEASURING FOREVER: SUSTAINABLE SERVICES CHECKLIST

			SERVICE AUTHORITY				SERVICE PROVIDER			WRM
			Structure	Finance	Management	Monitoring	Structure	Finance	O & M	WRM
LATIN AMERICA	Bolivia	Arani	High	Intermediate	High	High	High	Basic	High	High
		Arbieto	High	Basic	High	Basic	Basic	Inadequate	Intermediate	Basic
		Cuchumuela	High	High	High	High	High	Basic	High	High
		Pocona	High	Basic	High	Basic	Inadequate	Inadequate	Inadequate	Basic
		San Benito	High	High	High	High	High	Basic	Intermediate	High
		San Pedro	High	High	High	High	High	Intermediate	High	High
		Tiraque	High	High	Basic	Inadequate	High	Inadequate	Intermediate	Intermediate
		Villa Rivero	High	High	High	High	High	Basic	High	High
	Guatemala	San Andres Sajcabaja	High	Basic	Basic	Basic	Intermediate	Inadequate	Intermediate	Basic
		San Antonio Ilotenango	High	Basic	Basic	Basic	High	Basic	High	Basic
		San Bartolome	High	Basic	Intermediate	Basic	High	Basic	Intermediate	Basic
		Santa Cruz del Quiche	High	Basic	Basic	Basic	High	Inadequate	High	Inadequate
	Honduras	Chinda	High	Basic	Basic	Basic	Basic	Inadequate	Basic	Basic
		El Negrito	High	Basic	High	High	Basic	Inadequate	Intermediate	Basic
		San Antonio	High	Basic	High	High	Basic	Basic	High	Basic
	Nicaragua	La Concordia	High	Inadequate	Basic	High	Intermediate	Inadequate	Intermediate	Basic
		San Rafael del Norte	High	Inadequate	Basic	High	Intermediate	Basic	High	Basic
	Peru	Asuncion	High	Basic	High	High	High	Basic	Intermediate	Basic
		Cascas	High	Basic	High	High	Basic	Basic	Basic	Basic
AFRICA	Malawi	Blantyre	High	Basic	Basic	High	High	High	High	High
		Chikwawa	High	Basic	Basic	High	High	Inadequate	Basic	Basic
	Rwanda	Gicumbi	High	Inadequate	Basic	Basic	High	Basic	High	Basic
		Rulindo	High	Inadequate	High	Basic	High	Basic	High	Basic
	Uganda	Kamwenge	High	Inadequate	High	High	Intermediate	Basic	Basic	Basic
ASIA	India	Sheohar	Basic	Basic	Basic	Inadequate	Intermediate	Inadequate	Inadequate	Inadequate
		South 24 Parganas	Basic	Intermediate	High	Basic	High	Inadequate	Basic	Basic

SUSTAINABILITY LEVEL

- High
- Intermediate
- Basic
- Inadequate

2018 RESULTS

MEASURING FOREVER: SUSTAINABLE SERVICES CHECKLIST

			Service Authority				Service Provider			WRM
			Structure	Finance	Management	Monitoring	Structure	Finance	O&M	WRM
Latin America	Bolivia	Arani	■	■	■	■	■	■	■	■
		Arbieto	□	□	□	□	□	□	□	□
		Cuchumuela	■	↑	■	■	■	■	■	■
		Pocona	□	□	□	□	□	□	□	□
		San Benito	■	↑	■	■	■	■	■	■
		San Pedro	■	↑	■	■	■	■	■	■
		Tiraque	■	↑	↓	↓	■	■	■	■
		Villa Rivero	■	↑	■	■	■	■	■	■
	Guatemala	San Andres Sajcabaja	■	■	↓	↓	■	■	■	■
		San Antonio Ilostenango	■	■	■	↓	■	■	■	■
		San Bartolome	■	■	■	↓	■	■	■	■
		Santa Cruz del Quiche	■	■	■	↓	■	■	■	■
	Honduras	Chinda	↑	■	■	■	■	■	■	■
		El Negrito	■	■	↑	■	■	■	■	■
		San Antonio	↑	■	↑	■	■	■	■	■
	Nicaragua	La Concordia	■	■	↓	■	■	■	■	■
		San Rafael del Norte	■	■	↓	■	■	■	■	■
	Peru	Asuncion	■	■	■	■	■	■	■	■
		Cascas	■	■	■	■	■	■	■	■
Africa	Malawi	Blantyre	■	↓	■	↑	■	↑	■	↑
		Chikhwawa	■	↓	■	↑	■	■	■	■
	Rwanda	Gicumbi	■	■	■	■	■	■	■	■
		Rulindo	■	■	■	■	■	■	■	■
	Uganda	Kamwenge	■	■	■	■	■	■	■	■
Asia	India	Sheohar	■	■	■	■	■	■	■	■
		South 24 Parganas	■	■	↑	■	■	■	■	■

Sustainability Level

- High
- Intermediate
- Basic
- Inadequate

Change from 2017 score

- ↑ Large Improvement in Sustainability
- ↗ Improvement in Sustainability
- No Change
- ↓ Large Decrease in Sustainability
- ↘ Decrease in Sustainability
- No 2017 Data

2018 TRENDS

First Forever Milestone:
San Pedro, Bolivia



FOREVER = SYSTEMS CHANGE

- We are surrounded by systems, but we're blind to them – education, health, transport, housing
- Water and sanitation are part of greater systems
- Systems blindness means billions of dollars are wasted simply digging wells or building latrines
- If we can build systems at the same time as infrastructure, we can bring water and sanitation to Everyone Forever

How Did We Get Here?



The Basics

- Agreed to some principles
- Vision, commitment, and plans
- Find some funders who have courage
- Annual monitoring and reflection
- Cut your losses

ROAD TO EVERYONE FOREVER

BUILDING EVERYONE FOREVER

FOREVER FOCUS

OVERSIGHT ONLY

EXIT

EVERYONE MILESTONES

- ☒ Household
- ☒ Community
- ☒ School and clinic

SUSTAINABLE SERVICES

- ☒ Service authority
- ☒ Service provider
- ☒ Water Resources Management

EXIT CRITERIA

- ☒ Service levels maintained
- ☒ Sustainability scores maintained
- ☒ Context specific requirements met

EVERYONE

1

FOREVER

1

2

3

4

EF TRACKER

Progress Toward Everyone

Milestones
Achieved To Date
25

Projected
Milestones in 2019
11



Milestones by Region



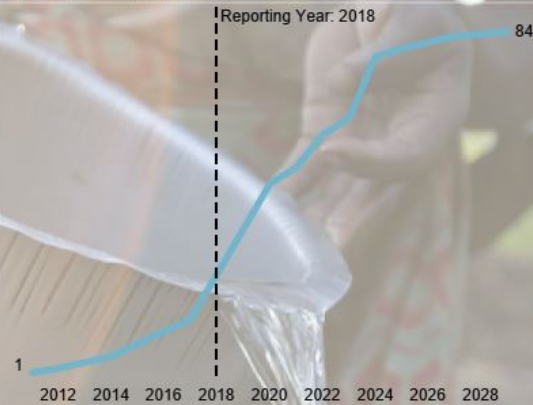
Milestones by Country



Milestones by District



Milestone Timeline



Projected Year to Reach Milestones



Water For People is committed to reaching Everyone. That means every community, family, clinic, and school – even in the hardest-to-reach areas – has access to reliable water and sanitation services. Each year we collect data at the 1. community, 2. family, and 3. public institution (schools and clinics) levels to check our progress toward reaching Everyone. When all three milestones are completed, we can confidently declare Everyone in a district has access to reliable water services.

Progress Toward Forever

Sustainable
Districts
1 / 26

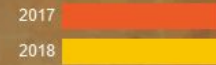
Sustainability Area
Progress
108 / 208



Clear Selections



Indicators



Sustainability Area: Global Average



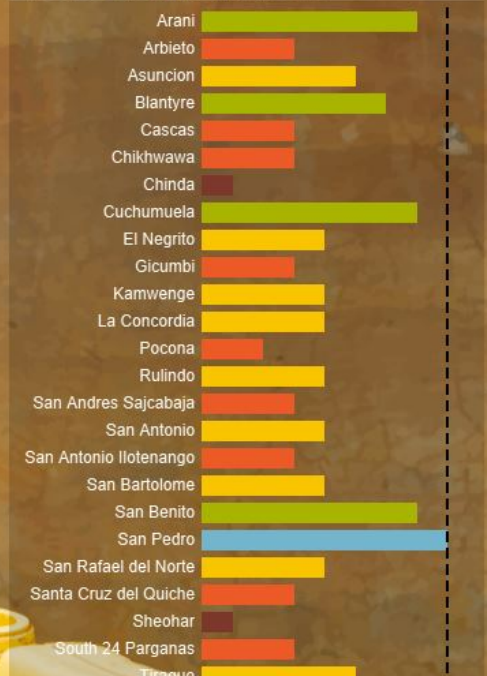
Forever is the far more difficult half of Everyone Forever – and the piece that is often missing from water sector work. But we know it's critical from the very beginning, so that districts – and eventually entire countries – will never need to rely on a water and sanitation NGO again.

In 2017, Water For People implemented a new monitoring tool to assess progress toward water services lasting Forever. The Sustainable Services Checklist monitors each district's gaps toward having sustainable water services, considering eight metrics under three categories: service authority, service provider, and water resources management. This is a visionary tool for districts and countries on the road to achieve the United Nations' Sustainable Development Goal 6 - ensure availability and sustainable management of water and sanitation for all.

Country Sustainability in 2018



District Sustainability in 2018



EF Progress 2011-2019

EVERYONE FOREVER: PROGRESS 2011-2019

- 23 Everyone milestones were reached or maintained in 2018
- First ever E milestone in Africa (Blantyre)
- First ever E milestones were also achieved in Guatemala and Nicaragua
- Two districts in Bolivia (Villa Rivero and San Pedro) and one in Peru (Asunción) reached all three E milestones (community + family + school/clinic)
- First ever F milestone (San Pedro)

What Next?

STRATEGY MOVING FORWARD



- Continue proving Everyone Forever works
- Lead the sector in promoting a systems change model
- Scale the model with partners and governments to achieve SDG 6

SCALE AND GLOBAL LEADERSHIP

01

SCALE WITH NATIONAL GOVERNMENTS

Rwanda DWA, Peru PNSR/SUNASS, Bolivia

02

SCALE WITH OTHER NGOs

Agenda For Change, Honduras PTPS,
WASH A4C in Uganda

03

STRATEGIC ADVISORY SERVICES

To leverage our experience in new ways

04

GLOBAL LEADERSHIP

Influence development banks, bilaterals,
and in-country politicians



water for people
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